



PLAIN LANGUAGE SUMMARY

St. Croix Health’s **Financial Assistance Policy (FAP)** assists with emergent, inpatient and outpatient medically necessary expenses and is available for those who meet eligibility criteria.

WHO CAN APPLY

All patients/guarantors can apply for financial assistance. This Policy provides discounted care for medically necessary healthcare for those who have:

- Submitted a complete financial assistance application.
- Income within the guidelines. See table below.
- Exhausted all other payment options and insurability.

Patient Financial Counselors will assist patients, who do not have insurance, in applying for Medicaid (MN and WI), MNSure, or Federal Insurance Exchange (Marketplace).

Persons in Family/ Household	250% Poverty Guideline (Annual income)
1	\$36,450
2	\$49,300
3	\$62,150
4	\$75,000
5	\$87,850
6	\$100,700
7	\$113,550
8	\$126,400

For Family/Households with more than 8 persons, add \$12,850 for each additional person.

HOW TO APPLY

Ask or call a **Patient Financial Counselor** at **715-483-0475** or toll free at **1-800-828-3627 ext. 2475**
Monday –Friday 8 am to 4:30 pm
Go to [http:// www.saintcroixhealth.org](http://www.saintcroixhealth.org)

You can apply at St. Croix Health’s Clinics:

- St. Croix Health clinic and hospital
235 State Street
St. Croix Falls, WI 54024
- Frederic Clinic
205 Oak Street West
Frederic, WI 54837
- Webster Clinic
26425 Lakeland Ave So
Webster, WI 54893
- Lindstrom Clinic
12375 Lindstrom Lane
Lindstrom, MN 55045
- Unity Clinic
1504 190th Street
Balsam Lake, WI 54810

FOR FREE COPIES OF THE POLICY AND APPLICATION AND/OR HELP

- A free copy of the policy and application is available at the Emergency Department, Registration staff at all facilities, Patient Financial Counselors or at our website: www.saintcroixhealth.org

Payment plan arrangements can be made on all outstanding accounts regardless of financial assistance qualifications. All accounts need to be in a formal and approved payment plan to keep in good standing.