



FINANCIAL ASSISTANCE AT ST CROIX HEALTH

St. Croix Health will provide emergent and/or medically necessary care for all individuals regardless of their ability to pay. Financial Assistance is a program that covers charges for many services in our hospital and clinics. Information on eligibility, how to apply, and how financial assistance is calculated is fully described in our Financial Assistance Policy.

ELIGIBILITY

St. Croix Health calculates financial assistance based on patients' household income compared to the Federal Poverty Line (FPL). Patients whose household income is less than 200% of FPL will receive the most generous discount. Above 200% of FPL, the level of financial assistance will depend on household income, family size, and the total hospital charges for care. Please refer to St. Croix Health's Financial Assistance Policy for more information. If a patient has received emergency or other medically necessary care at St. Croix and is eligible for financial assistance, St. Croix will not charge more than amounts generally billed to patients that have health insurance coverage.

HOW TO APPLY

To apply for financial assistance, patients must fill out an application form and return it to St. Croix Health in person, by mail or by fax using the contact information below. Patients will be asked to provide documentation verifying income (such as a federal income tax return) and information about current or potential health insurance coverage (such as Medicaid, Medicare, or private insurance). Please refer to St. Croix Health's Financial Assistance Policy for more information.

To obtain free copies of the Financial Assistance Policy, application form, or for help with the application process, please visit or contact St. Croix Health as follows:

St. Croix Health
Attention: Patient Financial Counselors
235 State Street
St. Croix Falls, WI 54024

Phone: 715-483-0475 (Patient Financial Counselors)

Fax: 715-485-0505 (Patient Financial Counselors)

Website: <https://www.saintcroixhealth.org/patients-visitors/insurance-billing/financial-assistance/>

TRANSLATIONS: Translations of our Financial Assistance Policy, application form, and plain language summary are available in certain languages according to the communities served by St. Croix Health. For free translated copies, please visit our website or request copies using the contact information above.