

CONGRATULATIONS!

St. Croix Health would like to take this moment to congratulate you on the birth of your new baby. We know the weeks and months ahead of you will be very busy while you get used to the new little sounds and demands of your precious child. However, we want to make you aware of some time-sensitive items.

To help make things less stressful, we want to remind you to let your employer and insurance company know of your new addition as soon as possible. This may require completing required paperwork to add your child to your health insurance plan. Not only will you have the initial enrollment information to complete, but your insurance company may send additional forms regarding the possibility of your child being covered by another insurance plan.

Please do not ignore any mail you receive from your insurance company.

If you need any assistance with the communication you receive from your insurance company, please contact our billing department, and our staff will work with you to answer any questions. You can reach them by calling 800-828-3627 and asking for the Billing Department.

If you have any questions about your discharge paperwork, medications, or caring for your newborn after you leave, please contact our OB Nurse's Station at 715-483-0576 and speak with one of our nurses.

You will receive a satisfaction survey in the mail approximately two (2) - three (3) weeks after being discharged home. We request that you please take the time to fill out the survey and return it. St. Croix Health aims to meet or exceed our patients' expectations and we will use your feedback to continue to grow and change so we can continue to provide exceptional care to our patients.

Again, **congratulations**, and thank you for choosing St. Croix Health to share this exciting occasion with you.

