

Patient and Family Advisors

St. Croix Health Patient and Family Advisors

St. Croix Health is looking for community members, patients, and family members to join an advisory council to help improve the overall experience at St. Croix Health Clinics and St. Croix Regional Medical Center. Please read through this handout and if you have additional questions or are interested in more information, contact the St. Croix Health Marketing Department at marketing@scrmc.org.

What is a Patient and Family Advisor at St. Croix Health?

A Patient and Family Advisor is someone who is willing to give feedback on their or their family members' experiences at our St. Croix Health Clinics and St. Croix Regional Medical Center and wants to improve upon those experiences for everyone. An Advisor is also someone who can visualize the long-term plans for our clinics, communities, and hospital.

Why Should You Become a Patient and Family Advisor at St. Croix Health?

Your experience, input, and feedback will help improve overall patient care and the experiences of patients and their family members. We value your contribution to what St. Croix Health will look like today, tomorrow, and in the future as the communities we serve continue to grow.



Who Can Be a Patient and Family Advisor at St. Croix Health

- Must be a St. Croix Health patient who has been seen within the last five (5) years or have been actively involved in the care of a close family member who has been a St. Croix Health patient within the last five (5) years
- Ideally, have been seen by both Family Practice and Specialty Care at St. Croix Health
- Must have availability to attend meetings: short- and long-term commitment opportunities
- Must be 18 years or older

Attributes That Would Make You a Good Fit for the St. Croix Health Patient and Family Advisory Council:

- Objective
- Ability to see the bigger picture
- Capable of speaking up to share suggestions
- Can share positive and negative St. Croix Health experiences
- Willing to work with people who are different than you
- Willing to listen to people with different views
- Considerate
- Positive Attitude
- Respectful
- Ability to keep all discussions confidential