

SCRMC 2020 Annual Report

Innovation and Response



ST. CROIX
REGIONAL
MEDICAL CENTER

COVID-19, Moving Forward

From the President | CEO

Heading into 2020 St. Croix Regional Medical Center (SCRMC) was moving boldly forward with a new mission, vision, and values. We were excited about our new direction, and the pathways that were guiding us into the future. We were busy and fiscally sound.

Then came February and the emergence of COVID-19. Within a 3-week window, SCRMC shut down elective care to conserve personal protective equipment, developed a drive-through respiratory screening clinic, and created a virtual care visit platform. The amount of change that occurred in a short timeframe would have taken several years to achieve normally. It was impressive to watch team members step up and engage in the transformation. It made me proud to be part of SCRMC.

By June, the focus shifted to reopening. This meant balancing elective care patients with COVID-19 patients. The delay in elective care created a situation in which those patients who returned were more critical. Through determination, SCRMC slowly expanded operations back to pre-COVID levels. SCRMC did sustain significant losses during the shutdown, but always stayed true to our mission, vision, and values.

Overall, we have remained focused on improving care delivery for our patients. This includes expanding the virtual care platform, completion of a new Respiratory Illness Clinic to replace the drive-through screening clinic, expanding robotic surgical capabilities that clinically sets us apart in the Valley, and practice expansion, be it orthopedics, obstetrics and gynecology, hospitalist, neurology, and primary care.

SCRMC continues to move positively forward even with the pandemic's presence. We will persevere. This is critical for the patients we have served in the St. Croix Valley and for all the team members who make St. Croix Regional Medical Center a great place to work.

Best regards,



Dave Dobosenski, CEO



Medical Center Governing Board

Gurdesh Bedi, MD

Michael Buchite

John Driscoll

Connie Erickson

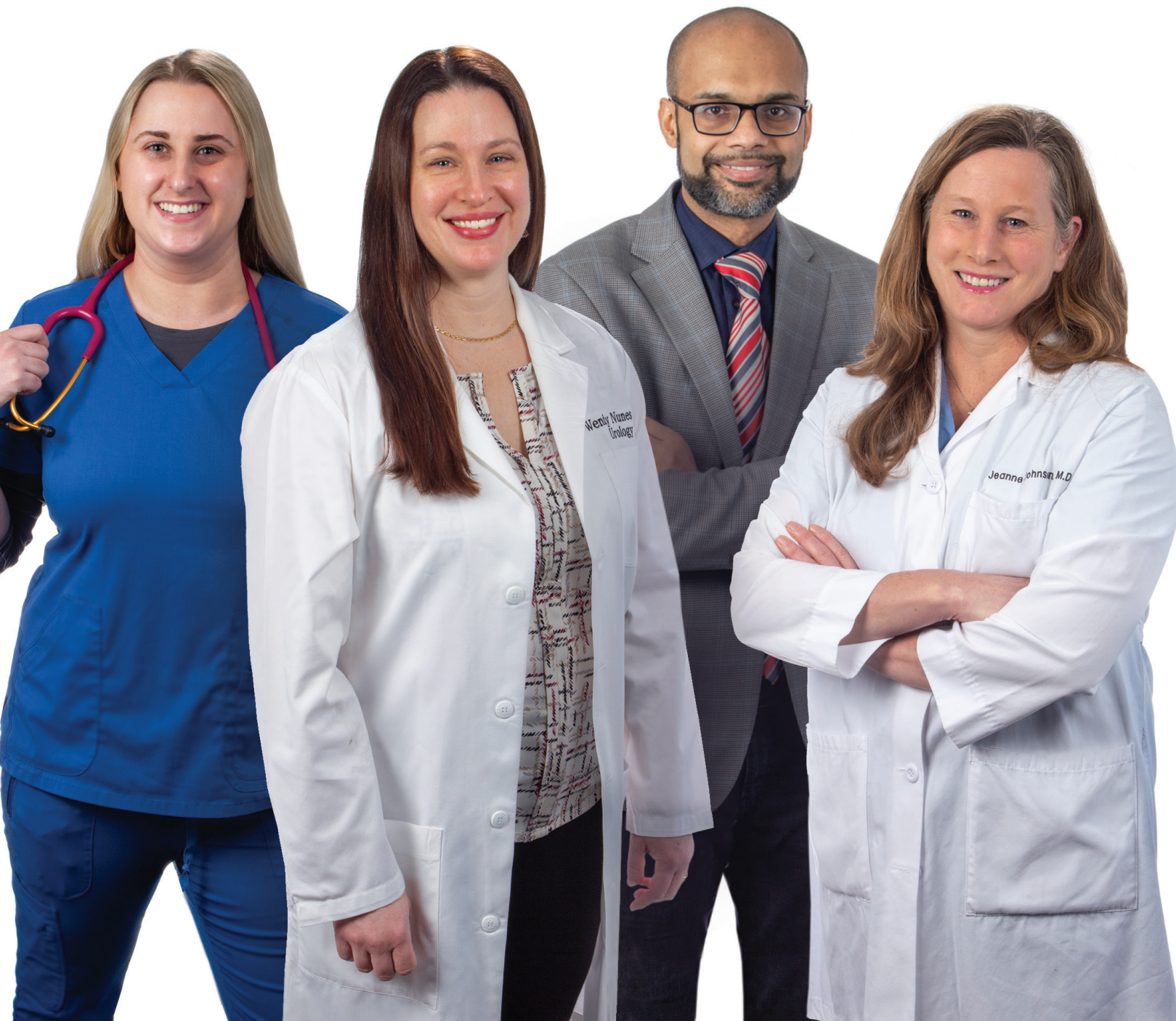
Rebecca Lyman, MD

Patrick McDonough, MD

Joseph Thimm

William Ties

Joseph White



Focusing on Improving Health Care Delivery

Mission

We help people live healthier, happier, and longer lives.

Vision

To transform from quality **sick** care to quality **well** care that is sustainable and affordable.

Values

People Centered We are committed to collaborate, coordinate, and provide accessible and affordable care that is based on shared decision-making between patients, consumers, their families, and care teams. We respect their preferences, values, cultural traditions, and socio-economic situations.

Trust We are committed to act in the best interest of our patients, their families, our colleagues, and the communities we serve. We are thoughtful, consistent and purposeful in all our actions. We trust others will perform at their best.

Innovation We are committed to drive innovation by implementing products, services, processes, and business models that aim to improve quality, affordability, integration, and sustainability for our patients, consumers and communities. We utilize technology to innovate and change the way people buy and use health care, and create business models that integrate the delivery of care between health care organizations or activities.

Growth We are committed to invest in growth strategies independently or through partnerships and alliances to enhance services driven by customer need or demand that optimize revenue and opportunities for future expansion.

Six Pathways Guiding Our Success



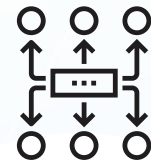
PEOPLE and CULTURE

Our culture is collaborative, accomplished, and innovative, where all voices matter. We are proud members of the SCRMC team, where we all contribute to making SCRMC the Employer of Choice in the St. Croix Valley and beyond.



SERVICE LINES and INTERDISCIPLINARY TEAMS

Driven to enhance patient experience and affordability, our care teams are simplifying care across service lines, which includes SCRMC's multispecialty practice and other care delivery partners.



EFFICIENCIES and PROCESSES

Develop a team of internal and external resources that is focused on overall process improvement and determining an implementation plan and schedule.



PRICING and PAYER RELATIONS

Create, formalize and implement a revenue strategy, which consists of pricing and reimbursement tactics that allow us to compete within the current and future landscape.



ALLIANCES and PARTNERSHIPS

Determine and meet with potential partners to match needs for the future state of SCRMC and partner opportunities.



FACILITIES and TECHNOLOGY

Identify key campus development models to help determine core services to be targeted for the existing and/or future campus.

Timeline of a Pandemic



01/07/20 Chinese authorities identify a new type of coronavirus called novel coronavirus or nCoV.

01/20/20 First case reported in U.S.; Washington state.

01/30/20 World Health Organization (WHO) declares global public health emergency.

02/29/20 First death reported in U.S.

03/04/20 SCRMC COVID-19 Task Force meets for first time.

03/07/20 Pierce County, WI: Student at Osceola High School Destination Imagination event tests positive for COVID-19.

03/11/20 WHO declares coronavirus a global pandemic.

03/12/20 SCRMC Stands Up Incident Command. Incident Command is a group of individuals from multiple departments within SCRMC who organize and coordinate response activities in regards to an emergency or illness outbreak. PPE, medical supply and equipment levels verified, and attempts to secure additional materials begin.

03/13/20 U.S. declares a national emergency due to coronavirus.

03/17/20 Drive-through assessment area in St. Croix Falls is established to begin a convenient method of testing for COVID-19 and other respiratory illnesses. Within a matter of days, the team has secured tents, developed methods for conserving PPE, and established testing protocols.

03/23/20 Minnesota and Wisconsin Stay at Home Orders issued. Surgeries and Non-Emergency care postponed per guidance of the CDC and the Minnesota and Wisconsin Departments of Health.

03/31/20 SCRMC issues call for public mask donations to help keep patients and staff safe.

04/01/20 CroixCares Telehealth Platform launched. Offering convenient telehealth care options for most appointments. Over 3,000 patients utilized this service, and telehealth will remain for the near future, allowing patients to seek care from the comfort of their own home.

4/20/20 Temporary employee reorganization to align with patient needs and service area volumes.

05/18/20 Resumption of non-emergency surgeries and in-person appointments begin. Social distancing, masks and enhanced cleaning protocols enacted.

May-September Over 8,000 patients utilized the drive-through for respiratory illness and COVID-19 testing. SCRMC encourages patients to schedule telehealth or in-person appointments for well child exams and chronic condition management, and not to delay being seen for any health concerns.

Going Forward Following CDC and state guidelines to help reduce the spread of COVID-19 while ensuring patients receive the care they need. Encouraging social distancing, mask wearing and staying home as much as possible to help stop the spread.

Within Days COVID-19 Drive-Through Testing was Established

Four days after the United States declared a national emergency due to COVID-19,

St. Croix Regional Medical Center (SCRMC) created a drive-through assessment in St. Croix Falls. SCRMC quickly acted to provide a convenient method of testing for COVID-19 and other respiratory illnesses. Within a matter of days, the team had secured tents, heaters, developed methods for conserving PPE, and established testing protocols.

Patients could safely remain in their vehicles and medical staff would approach with key questions about symptoms, exposure, and recommend COVID-19 testing or other respiratory illness testing. If further treatment was recommended, patients could park and enter a separate entrance with a dedicated exam area and be provided a treatment plan or be sent to the emergency department if the severity necessitated such treatment. In addition to treating COVID-19, common conditions such as influenza



and strep throat, could be quickly identified, minimizing any additional contact with other providers or clinic staff.

With a collaborative team of nurses, providers, nurse practitioners, medical and nursing assistants, lab technicians, security guards, and patient access staff, a patient could safely be tested and receive a treatment plan within minutes. The staff braved cold temperatures, snow, thunderstorms, tornado watches, and sweltering heat to help minimize patient exposures. Donned in full PPE, the staff helped patients feel at ease. Through the end of September over 8,000 patients have visited the drive-through assessment area.

SCRMC collaborated with other health systems and labs to process the tests, and began quickly developing our own internal ability to efficiently analyze tests and provide results to patients. While we have moved to an appointment only testing, we can still safely see patients with symptoms, exposure or needing pre-procedure testing.

A HERO Shout Out



Beginning in early November, SCRMC will be opening a state-of-the-art respiratory illness clinic that has a dedicated entrance, completely segregated air handling with complete air turnover every five minutes for aerosolizing procedures. This dedicated space will allow us to safely treat patients during the cold Wisconsin winters and help keep other patients safe.

A huge HERO shout out to all the staff that has worked in the drive-through assessment area. Long hours, extreme conditions, tired feet, all while putting themselves at risk in order to ensure our community had safe COVID-19 testing options.

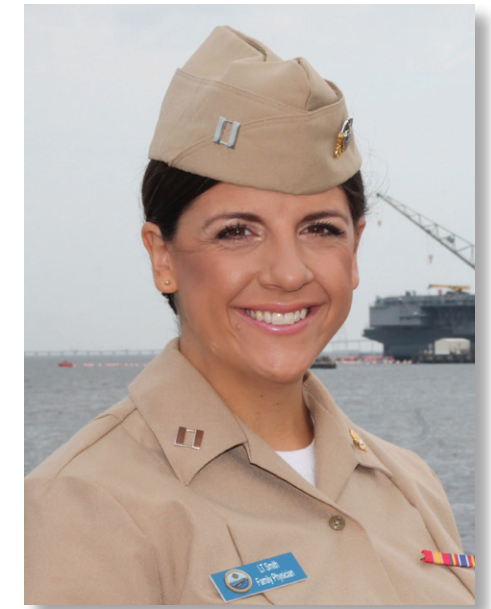


Provider Experience Invaluable During Initial COVID Response

In the fall of 2019, Ruth Smith MD began seeing patients at St. Croix Regional Medical Center after spending 7 ½ years as an active-duty physician in the Navy. Originally from Southern Minnesota, Dr. Smith graduated from the University of Minnesota-Morris with an undergraduate degree in Biology. She went on to attend the University of Minnesota Medical School through a scholarship from the Navy’s Health Professional Scholarship Program, and completed her Family Medicine Residency in Bremerton, Washington.

When COVID-19 required SCRMC to adjust the model of medical treatment for the safety of staff and patients in the spring of 2020, Dr. Smith’s experience was an integral part of the response. Having worked as a physician in the military meant finding ways to treat patients in unexpected and non-traditional settings. She used this past experience to help organize the Brick Lobby Drive-Through Clinic services at SCRMC; one of the first changes made in response to the uncertainty of COVID-19. The drive-through has offered many benefits for both patients and SCRMC staff. For patients, it limited the amount of time they are in contact with staff while still receiving appropriate care and testing. It has also prevented symptomatic patients from exposing other patients and staff by keeping them outdoors. In addition, the drive-through addressed the PPE shortage by concentrating these resources to one site with a smaller group of providers. Dr. Smith equated the function of the drive-through to her position as a family physician on an aircraft carrier by stating, “We don’t know how many people will seek care on a given day, but we will flex to provide care for all who need it.”

Dr. Smith is seeing patients at both the St. Croix Falls and Lindström Clinics, and is excited to be back living in the Midwest with her husband, Christian, and their two sons.



[...Dr. Smith’s experience was an integral part of the response. Having worked as a physician in the military meant finding ways to treat patients in unexpected and non-traditional settings.]



Introducing *CroixCares*

COVID-19 was a catalyst for innovation at St. Croix Regional Medical Center and many other medical centers. With patients spending more time at home, we knew that life and medical concerns were still happening. We introduced **CroixCares** Virtual Health Platform in April 2020 with the goal to make sure our patients and community did not ignore important, and possibly dangerous, symptoms. **CroixCares** also offered our providers the ability to continue managing chronic medical conditions.

Within weeks of the COVID-19 pandemic acceleration and ensuing Stay at Home order, the team was able to secure a telehealth service platform and begin seeing patients. The design of the entire program was easy to understand with just three easy steps and required limited technology to schedule an appointment.

Over 3,000 patients were able to schedule and complete their appointments from the comfort of their homes. What concerns or conditions were treated during a virtual visit? Pretty much everything! Patients were asked to call to schedule an appointment where the care team at SCRMC could evaluate if a **CroixCares** Virtual Health appointment was appropriate.

Patients' feedback has been so positive that SCRMC decided to keep this service going! We understand everyone is busy and *CroixCares* gives patients the opportunity to schedule a quick appointment while they are home and continue on with their lives. Our goal is to help our patients continue to live a healthier, happier, and longer life!



CroixCares SCRMC's Virtual Health Platform

Even though you're spending more time at home, we know that life still happens. Through this technology, we will be able to see you for everything from allergies to medication checks and sinus infections to rashes.



All you need is a smart phone, tablet or computer with internet access and an email address.

Follow these 3 Simple Steps:

- 1.** Call to schedule your appointment: **715.483.3221.**
- 2.** Watch for your confirmation email with appointment instructions and link.
- 3.** Fifteen minutes before your scheduled appointment, a nurse will call to review medications and help begin the appointment.

Volunteer Partners and the St. Croix Valley Health Care Foundation

In 2019, the Volunteer Partners had 104 volunteers that averaged 123 hours of service per person. Their ongoing commitment to help St. Croix Regional Medical Center provide high-level, quality and personal care to our patients is demonstrated in their volunteerism and financial support. With 12,773 donated hours and \$7,244.53 in purchased items for support of different programs, the Volunteer Partners played an important role in SCRMC's 2019 successes.

Financial donations towards:

- Isotoner Safety Socks for the ER
- Infant Car Seats
- CPR Mannequins
- Blood Pressure Home Monitoring Units
- Portable NMES Unit for the Webster Health Center
- New Year Baby Basket
- Foundation Event Basket

St. Croix Regional Medical Center continues to appreciate the work and support of the St. Croix Valley Health Care Foundation. The Foundation held its 24th Annual Fall Fundraising Gala at the Trollhaugen Convention Center in Dresser, WI on September 26, 2019. At the event, attendees enjoyed hors d'oeuvres, silent auction, drawings, and a live dessert auction. The Foundation also used the Gala to announce the 2019 Health Care Advocate Award recipient, Dr. Steven McCormack. Dr. McCormack has contributed to the City of St. Croix Falls by initiating many betterments including hanging flowers on Main Street, bike racks, and trail signs. He's also served the community on the Foundation board and various positions in his church. His 29-year dental practice also donated services to the needy and worked to help the uninsured. Congratulations, Dr. McCormack, and thank you for your leadership in advocating for health care in our region!

To ensure the health and safety of the Foundation members and community, SCVHC Foundation had to cancel the 2020 Annual Golf Tournament and the Gala scheduled for September 2020. Yet, the Foundation still played an instrumental role in SCRMC's response to the COVID-19 pandemic. Because of a donation from the Foundation, SCRMC was able to purchase 600 COVID-19 testing kits that allowed SCRMC to continue to deliver high-level care to the community.



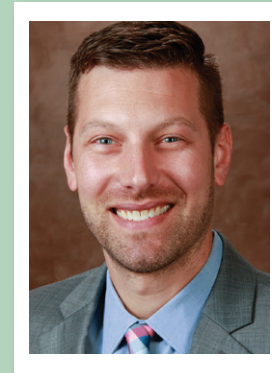
New Providers at SCRMC



Marissa L. Casey, NP
Hospitalist



Alyssa R. Everson, PA-C
Neurology



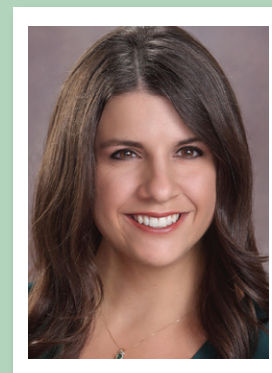
John P. Kampa, MD
Orthopedic Surgery



Lauren V. Greene, MD
Family Medicine and Sports Medicine



Stephanie Mysicka, NP
Primary Care



Ruth E. Smith, MD
Family Medicine

The Power of Giving Back



Power of Produce (POP)

SCRMC partnered with Polk County for the “Power of Produce” initiative (POP). The purpose of POP was to increase the amount of fruits and vegetables that children in the county eat, and bring healthier eating into their families’ lifestyles.

Children scheduled for well-visits at the St. Croix Falls Clinic received a coupon to redeem at the Polk County Public Health Booth located at the Farmers’ Markets in Amery, Osceola and St. Croix Falls through August 31, 2020. The booth would exchange the coupon for a \$2 token for the child and his or her family to use at any of the vendor booths.

Children and families living healthier, happier, and longer lives.

State Street Café

Thanks to an anonymous St. Croix Falls community member, lunch on June 23, 2020 cost a little less than staff members were expecting. Out of the 227 purchases made at the State Street Café that day, an anonymous donation covered a portion. Thank you to the anonymous community member who recognized and acknowledged the difference that SCRMC health-care workers make.

Volunteer Partners Council Donation

St. Croix Regional Medical Center has been fortunate to have the support of the Volunteer Partners since 1984. While COVID-19 has put their in-person contributions on hold, the Volunteer Partners Council recognized a financial need and chose to support SCRMC in that way. There has been a significant amount of financial uncertainty for many SCRMC employees. For staff that are experiencing this precariousness, SCRMC has an Employee Relief Fund. The VP Council proudly donated \$5,000 to this fund with the intent to help SCRMC staff successfully make it through the financial insecurity that COVID-19 created.



The Give Kids a Smile® Event

The Give Kids a Smile® (GKAS) program’s purpose is to provide free oral health care to underserved children. The program began in 2003 through the efforts of dental team members partnered with the American Dental Association (ADA). On February 14, 2020, Benjamin McKinley, DDS and the staff of Webster Dental Clinic opened their doors and participated in GKAS by offering free dental appointments and services to youth in the community. Over \$2,000 of free dental services were provided on Valentine’s Day by Dr. McKinley and his staff.

Promoting Our Mission



As a not-for-profit healthcare system that includes a critical access hospital and five clinics, St. Croix Regional Medical Center recognizes the importance of its role in the community. SCRMC does not just provide access to healthcare providers for rural areas in Minnesota and Wisconsin; it offers support and partnerships to community organizations providing opportunities for people to live healthier, happier, and longer lives. Through an application process and committee approval, limited funds and time are allocated to help our many communities partner with us in living and promoting our Mission.

2020 Scholarships

SCRMC Scholarship Recipients

Hope Anderson St. Croix Falls High School
 Kaia Douglas Chisago Lakes High School
 Isabella Urhammer Chisago Lakes High School

Kathy Nesgoda Scholarship for Nursing

Isabella Langer St. Croix Falls High School
 Rylee O'Brien Siren High School

TeBina Boomgarten Scholarship

Kullan Parks St. Croix Falls High School
 Isabella Urhammer Chisago Lakes High School

Volunteer Partners Scholarships

Kaia Douglas Chisago Lakes High School
 Laura Swanson Osceola High School
 Daisy Dorn Webster High School
 Nicholas Kremer Osceola High School

Daellenbach Scholarship

Maggie Conlan Unity High School

St. Croix Valley Health Care Foundation Scholarship Recipients

Maggie Conlan Balsam Lake, WI
 Daisy Dorn Siren, WI
 Abigail Gangl Lindstrom, MN
 Nicholas Kremer Osceola, WI
 Lillian Meierhoff Duluth, MN
 Rylee O'Brien Frederic, WI
 Amanda Preston Webster, WI
 April Simmons Osceola, WI
 Karlee Sybers Siren, WI
 Amber Wetteray Milltown, WI
 John Wiehl St. Croix Falls, WI
 Christa Wolgemuth St. Croix Falls, WI

Sponsorships 2019

13th Annual Regional Caregiver Conference
 Adoray Home Health & Hospice
 American Cancer Society- Polk/Burnett County
 American Cancer Society- St. Croix County
 Anna Antonich Foundation
 Burnett County Family Resource Center
 Chisago County Sheriff's Office
 Chisago Lakes Area Chamber of Commerce
 Chisago Lakes Area Community
 Chisago Lakes Rotary
 City of Trails Walk/Run
 Community Safety Net (Frederic Police Dept.)
 Cub Scouts Pack 564
 Falls Chamber of Commerce
 Final Affairs Conference
 Frederic-Luck American Cancer Society Walk
 Frederic Arts
 Healthy Kids Running Series
 Kinship of Polk County
 Let's Go Fishing East Central MN Chapter
 Mental Health Task Force Polk County
 Northwest Passage, Ltd
 Northwoods Homeless Shelters
 Osceola Chamber/Celebrate Osceola
 Osceola Community Health Care Foundation
 Partners of Wisconsin Hospital Association
 Polk County Economic Development Corporation
 Polk County Special Olympics
 SCF Police Department
 St. Croix Falls Farmer's Market
 St. Croix Falls School District
 St. Croix Valley Health Care Foundation
 St. Croix Valley United Way
 STAR Education Foundation
 Taylors Falls Lighting Festival
 Wal-Mart Community
 Webster Education Foundation
 Wildcat Community Center
 Yellow Lake Food Distribution

Community Benefits 2019

Breast Health Expo
 Burnett County Community Resource Center
 Burnett County Breastfeeding Coalition
 Car Seat Safety Clinics
 Cancer Center of Western Wisconsin
 Caregivers Conference
 Chamber of Commerce Events in Lindstrom, St. Croix Falls, Balsam Lake, Siren, Webster and Frederic
 Chisago Lakes Adverse Childhood Experiences (ACE's)
 Chisago Lakes Community Education Advisory
 Chisago Lakes Initiative Board
 Chisago Lakes Middle School Health Fair
 City of Trails
 Community CPR Classes
 Community Club Events in Milltown and Luck Diabetes Night Out
 Diabetes Prevention Classes
 Family and Childbirth Education Classes
 Fitness Classes
 Final Affairs Conference
 Frederic ACS Walk for Life
 Give Kids a Smile
 Healthy Burnett
 Insulin Incentive Program
 Kinship Program
 Kindergarten Tours
 Luck Alumni Scholarship Foundation
 Luck School District Health Fair
 Milltown Community Kids Night Out
 Mobilizing Action through Planning and Partnerships (MAPP)
 Polk County Employee Health Fair
 Polk County Mental Health Task Force
 Polk County Nutrition and Physical Activity
 Polk County Substance Abuse Task Force
 Polk United
 Red Cross Blood Drives
 Rotary Clubs
 Safe Start Driving School
 Safety Camp
 Siren School Health Fair
 St. Croix Falls Middle School Health Career Tours
 St. Croix Valley Community Resource Center
 Support Groups—Diabetes, Chronic Pain, Breastfeeding, Grief
 Unity Safe Halloween Trunk or Treat
 Webster School District Health Fair
 Wellness Coaching
 Women's Health Conference
 Worksite Wellness

Patient Satisfaction and Delivering Quality Care

Patient Quality and Satisfaction are important focus areas for St. Croix Regional Medical Center. We want our patients to live healthier, happier, and longer lives, and feel listened to and cared for when they are here.



Only 266 hospitals across the United States received a five star rating. Star Ratings make it easier for consumers to use the information on the Compare websites and spotlight excellence in healthcare quality.

SCRMC participates in survey and quality programs to ensure patients feel that they have a voice in their treatment. In addition to administering our own surveys, the Centers for Medicare & Medicaid Services (CMS) is dedicated to help provide healthcare options for patients.

As part of the initiative to add five-star quality ratings to its Compare Web sites, the CMS released new patient experience star ratings. The federal administrator of the nation's major healthcare programs assigned a patient experience star rating to 3,478 hospitals based on the Hospital Consumer Assessment of Healthcare Providers and Systems (HCHAPS) scores collected from Jan. 1 through Dec. 31, 2019.

5 Star Rating

St. Croix Regional Medical Center is proud to have received the 5 Star CMS rating for Patient Experience. This truly highlights the dedication of our staff. This achievement demonstrates our commitment to our patients and each other.

Category	Example of survey questions included
Communication with nurses	How often did nurses treat you with courtesy and respect?
Communication with doctors	How often did doctors explain things in a way you could understand?
Responsiveness of hospital staff	After you pressed the call button, how often did you get help as soon as you wanted it?
Communication about medicines	Before giving you any new medicine, how often did hospital staff tell you what the medicine was for?
Discharge information	Did you get information in writing about what symptoms or health problems to look out for after you left the hospital?
Care transition	When I left the hospital, I had a good understanding of the things I was responsible for in managing my health.
Cleanliness of hospital environment	How often were your room and bathroom kept clean?
Hospital rating	Using any number from 0-10, what number would you use to rate this hospital during your stay?
Recommended the hospital	Would you recommend this hospital to your friends and family?

Preliminary Comparative Income Statement

	6/30/2020	6/30/2019
PATIENT REVENUES		
Inpatient Hospital	\$19,685,264	\$24,406,550
Outpatient Hospital	110,133,122	121,615,335
Professional and Clinic	50,064,784	57,004,679
Total Patient Revenues	\$179,883,170	\$203,026,565
Government & Insurer Discounts	(\$80,645,116)	(\$94,037,823)
Bad Debt Expense	(2,092,421)	(3,809,079)
Charity Care	(696,926)	(966,684)
Miscellaneous	5,434,353	1,977,622
Net Operating Revenue	\$101,883,061	\$106,190,600
OPERATING EXPENSES		
Salaries—Staff	\$43,754,765	\$44,651,822
Employee Benefits	10,988,080	10,063,424
Contracted Physician Fees	9,269,953	9,113,955
Purchased Services	6,152,051	7,844,559
Supplies and Drugs	18,746,043	21,160,709
Building, Equipment and Repairs	3,338,439	3,336,430
Depreciation and Amortization	3,960,604	4,320,598
Interest Expense	5,328	19,559
Rental Expenses	464,030	366,591
Utilities Expenses	728,429	708,016
Other Expenses	2,321,154	2,682,763
Total Operating Expenses	\$99,728,874	\$104,268,425
Operating Income	\$2,154,187	\$1,922,175
Non-Operating Net Revenues	4,212,580	3,240,884
Net Income	\$6,366,767	\$5,163,059
CHARITY CARE	\$696,926	\$966,684
Number of Applications for Financial Assistance	446	480
—Affecting how many Families	392	164

Year in Numbers

Clinic Visits	109,686
ER Visits	9,496
Lab Services	960,356
Radiology Services	37,032
Inpatient Admissions	1,278
Sleep Studies	415
Outpatient Surgeries	1,103
Rehab Services	19,081
Inpatient Surgeries	373
Nursery Admissions	240



SCRMC

Hospital services 800-642-1336 / 715-483-3261 / www.scrmc.org

235 State Street, St. Croix Falls, WI 54024

St. Croix Falls Clinic 715-483-3221 / 800-828-3627

216 South Adams Street, St. Croix Falls, WI 54024

Walk-in Clinic

216 South Adams Street, St. Croix Falls, WI 54024

St. Croix Falls Pharmacy 715-483-0426

216 South Adams Street, St. Croix Falls, WI 54024

Kinisi Institute for Movement 844-4-KINISI (844-454-6474)

at St. Croix Regional Medical Center www.kinisiinstitute.org

216 South Adams Street, St. Croix Falls, WI 54024

Frederic Clinic 715-327-5700

205 Oak Street West, Frederic, WI 54837

Frederic Pharmacy 715-327-4208

201 Oak Street West, Frederic, WI 54837

Lindström Clinic 651-400-2240

12375 Lindstrom Lane, Lindstrom, MN 55045

Unity Clinic (Balsam Lake) 715-825-3278

1504 190th Avenue, Balsam Lake, WI 54810

Unity Pharmacy with Drive-Through 715-825-4498

1504 190th Avenue, Balsam Lake, WI 54810

Webster Health Center 715-866-4271

26425 Lakeland Avenue South, Webster, WI 54893

Webster Dental Clinic 715-866-4420

26425 Lakeland Avenue South, Webster, WI 54893



235 State Street, St. Croix Falls, WI 54024

800.642.1336 | 715.483.3221 | www.scrmc.org

Mellissa Solin, SCRMC Director of Marketing and Communications

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10/20